

makes a difference

SGV 6/5 SGV 8/5 Service Manual



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Preface

Good service work requires extensive and practice-oriented training as well as well-structured training materials. Hence we offer regular basic and advanced training programmes covering the entire product range for all service engineers.

In addition to this, we also prepare service manuals for important appliances - these can be initially used as instruction guides and later on as reference guides.

Apart from this, we also regular information about product enhancements and their servicing.

If you should require supplements, have corrections or questions regarding this document, please address these citing the following subject to:

international-service@de.kaercher.com

Subject: *Fall 117490*

The responsible product specialist will take care of your issue.

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Alfred Kärcher GmbH & Co. KG P O Box 160 D -71349 Winnenden www.kaercher.com

Safety instructions

Service and maintenance tasks may only be performed by qualified and specially trained specialists.

First pull out the plug from the mains before carrying out any tasks on the machine.

△ CAUTION

Risk of damage by electrostatic discharge (ESD)! Take suitable measures for discharging electrostatic charge prior to performing work on the appliance electronics.

Hazard levels

▲ DANGER

For an immediate danger which can lead to severe injuries or death.

∆ WARNING

For a possibly dangerous situation which could lead to severe injuries or death.

△ CAUTION

For a possibly dangerous situation which can lead to minor injuries or property damage.

ATTENTION

Pointer to a possibly dangerous situation, which can lead to property damage.

Note

Indicates useful tips and important information.

Description in this service manual

Service groups

Example:

Install/uninstall ANRA wheel axle

AN	RA	Install/uninstall wheel axle
Service group	Component	Activity

Observe the allocation of service groups to the appliance components in the overview diagram in Chapter "Overview over the service and functional groups".

Functional group structure

010	Safety instructions
020	Overview

- 030 Function
- 040 Service activities
- 050 Maintenance and inspection
- 060 Error diagnosis
- 070 Peculiarities/ others
- 080 100 Not assigned

Textual description

- ➔ Instruction
- Preparatory operations
- 1
- 2 Key numerical
- A
- B Key alphanumerical
- Enumeration / General list

▲ Safety note

Pointer to hazards, sources of errors.

Technical Features

Proper use

- The appliance is intended for the generation of steam and for vacuuming up spilled fluids and solid particles.
- This appliance is suited for the commercial use, e.g. in hotels, schools, hospitals, factories, shops, offices, and rental companies.

Cleaning of various materials

- Please read the cleaning instructions of the manufacturer before treating leather, special fabrics and wooden surfaces and always do a trial on a sample or some hidden part. Let the steam-treated surface dry and then check whether there are any changes to the colour or form on account as reaction to the steam.
- We recommend that you be very careful while cleaning wooden surfaces (furniture, doors, etc.) because long exposure to steam can damage the wax coating, the finish or the surface colours. Hence we recommend

Refreshing textiles

Always test the compatibility of the fabrics on a hidden spot prior to treating them with the appliance: Steam first, then allow to dry before checking for colour changes or deformation.

Cleaning of Coated or Lacquered Surfaces

When cleaning painted or plastic-coated surfaces, as found on kitchen and living room furniture, doors, parquet; wax, furniture polish, plastic surfaces or paint can come loose or stains can be created. When cleaning these surfaces, briefly steam a cloth and wipe the surfaces with it. that you use steam only for short intervals or first clean the surface with a cloth that has been steam-moistened.

- For highly sensitive surfaces (for e.g. synthetic materials, painted surfaces, etc.) we recommend that you use the steam function at the minimum performance level.
- Cleaning of stainless steel: Avoid the use of abrasive brushes. Use hand nozzle with rubber lip or detail nozzle without a round brush.

Detergent

△ WARNING

Health risk, risk of damage. Observe all indications on the detergent used.

Note

For considerate treatment of the environment use detergent economically.

Kitchen area	Grease and protein remover RM 731 (alkaline)
Floorings, e.g. safety tiles	Universal floor cleaner RM 743 (alkaline)
	Porcelain stoneware RM 753 (alkaline)
Sanitary area, e.g. shower, floorings with limescale deposits	Basic floor cleaner RM 751 (acidic)

If you require further information please request the product information sheet and the DIN safety data sheet for the respective cleaning agent.

Field of application

This service manual applies to the following appliances:

SGV 6/5	SGV 8/5
*EU	*EU
*CH	*CH
*GB	*GB
*JP	*JP
	*AUS

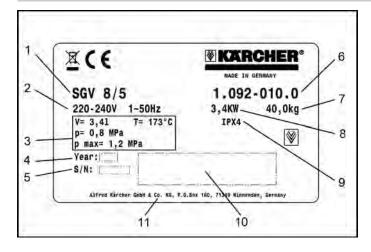
Safety installations

Safety devices serve to protect the user and must not be rendered in operational or their functions bypassed. **Observe safety information in the chapters!**

Safety catch

- The handle is equipped with a safety catch on the steam switch, which prevents accidental steam release.
- In the event that the steam suction hose is shortly unattended during operation, it is recommended to activate the safety device (pull out safety catch). In order to trigger the steam release again, deactivate safety device (push safety catch in).

Type plate

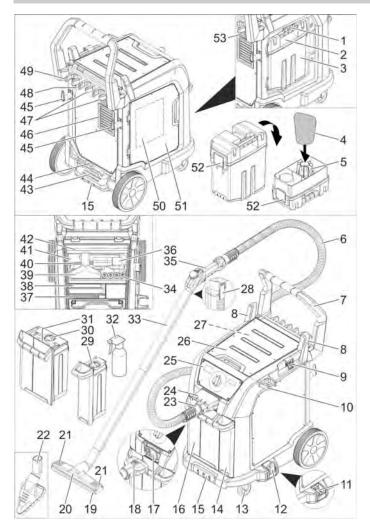


The type plate is located on the bottom rear of the appliance frame.

- 1 Appliance description
- 2 Mains voltage
- 3 Specifications
- 4 Year of manufacture
- 5 Serial number
- 6 Part number
- 7 Weight
- 8 Performance data
- 9 IP rating/ protection class
- 10 Bar code. Contains part and serial number.
- 11 Address of manufacturer

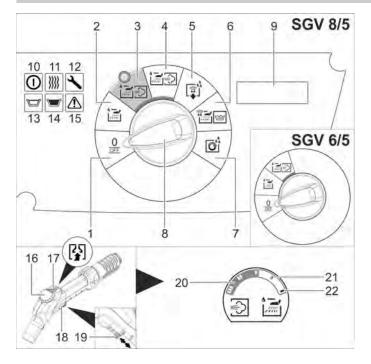
Overview of the appliance

Device elements



- 1 Locking mechanism of the wastewater container
- 2 Lid of the wastewater container
- 3 Wastewater container
- 4 Rough dirt filter
- 5 Filter holder
- 6 Steam suction hose
- 7 Push handle
- 8 Hose switch
- 9 Adapter for accessories (homebase)
- 10 Holder for steam suction pipe (parking position)
- 11 Retainer of the steam suction pipe (self-cleaning) (only SGV 8/5)
- 12 Holder for floor nozzle (parking position)
- 13 Steering roller with fixed position brake
- 14 Detergent container (SGV 8/5) Container for detergent spray bottle (SGV 6/5)
- 15 Recessed grip
- 16 Fresh water container
- 17 Accessory outlet
- 18 Locking mechanism of the accessory plug
- 19 Rubber lip insert for floor nozzle
- 20 Floor nozzle
- 21 Locking mechanism of the inserts for the floor nozzle
- 22 Triangular nozzle
- 23 Accessory plug
- 24 Cover of the accessory outlet
- 25 Operating field
- 26 Cover of the accessory tray
- 27 Accessory tray
- 28 Accessory lock
- 29 Screw cap of the detergent container (only SGV 8/5)
- 30 Screw cap of the fresh water container
- 31 Carrying handle of the fresh water container, folding
- 32 Detergent spray bottle (only SGV 6/5)
- 33 Steam suction pipe
- 34 Round brush
- 35 Handle
- 36 Detail nozzle/adapter for crevice nozzle
- 37 Extension for detail nozzle
- 38 Rubber lip for hand nozzle
- 39 Hand nozzle
- 40 Brush collar for hand nozzle
- 41 Crevice nozzle
- 42 Brush strip insert for floor nozzle
- 43 Step depression
- 44 Storage for floor nozzle
- 45 Cable hook, rotating
- 46 Air outlet, working air
- 47 Holder for steam suction pipe
- 48 Power cord
- 49 Holder for triangular nozzle
- 50 Quick start instructions
- 51 Cover of the wastewater container
- 52 Closure of the wastewater container
- 53 Nameplate

Operating field



- 1 0/OFF
- 2 Operating mode: Cold water/suction operation
- 3 Operating mode: Steam/hot water/cold water/suction operation (eco!efficiency)
- 4 Operating mode: Steam/hot water/cold water/suction operation
- 5 Operating mode: Rinsing (SGV 8/5 only)
- 6 Operating mode: Detergent/suction operation (SGV 8/ 5 only)
- 7 Operating mode: Self-cleaning (SGV 8/5 only)
- 8 Rotating knob
- 9 Display (SGV 8/5 only)
- 10 Indicator lamp "Operational readiness" (green)
- 11 Indicator lamp "Heating on" (green)
- 12 Indicator lamp "Service" (yellow)
- 13 Indicator lamp "Fresh water container empty" (red)
- 14 Indicator lamp "Wastewater container full" (red)
- 15 Indicator lamp "Fault" (red)
- 16 Hand wheel
- 17 Suction button
- 18 Steam switch
- 19 Safety catch
- 20 Steam quantity regulator: Level I-II-III
- 21 Applying hot water
- 22 Applying cold water

AB Service group setup

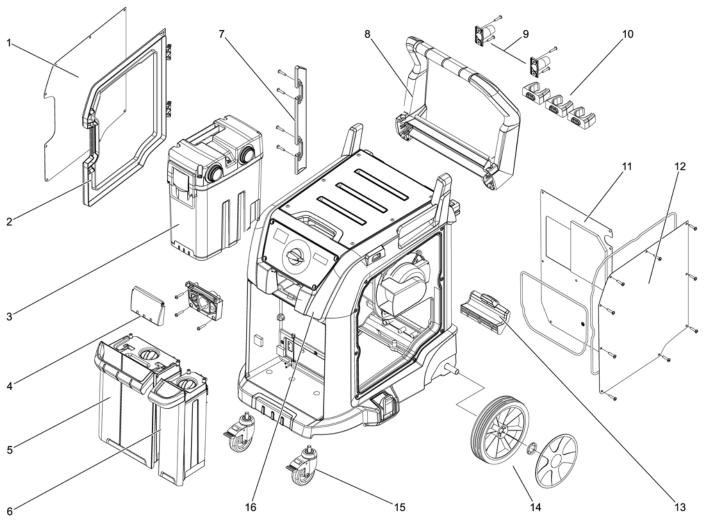
010 Safety information

∆ WARNING

Prior to all work on the appliance, switch off the appliance and pull the power plug. Allow the appliance to cool down prior to performing service tasks.

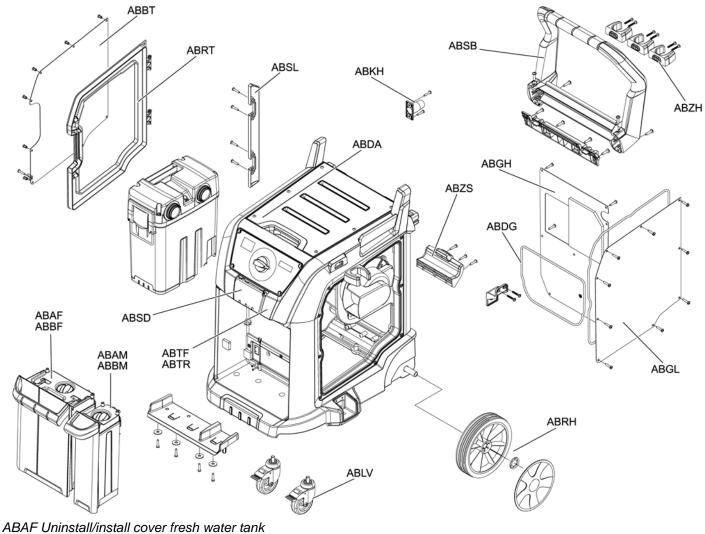
Observe general safety information!

020 Overview



1 Metal sheet door waste water tank

- 2 Frame door waste water tank
- 3 waste water tank
- 4 Socket for accessories
- 5 Fresh water tank
- 6 Detergent Tank
- 7 Hinge band door waste water tank
- 8 Push handle
- 9 Cable hook, rotating
- 10 Accessory compartment
- 11 Appliance cover, rear
- 12 Appliance cover on the left
- 13 Accessory support
- 14 Rear wheel
- 15 Guiding rolls with fixed position brake
- 16 Tank connection fresh water / detergent tank



ABBF Uninstall/install faceplate fresh water tank ABAM Uninstall / install cover of the detergent tank ABBM Uninstall/install faceplate detergent tank ABSL Uninstall / install hinge band door waste water tank ABRT Uninstall / install frame door waste water tank ABBT Uninstall / install metal sheet door waste water tank ABZH Uninstall / install accessory hook ABZS Uninstall / install the accessory support ABKH Uninstall / install cable hook ABSB Uninstall / install push handle ABLV Uninstall / install front steering rollers ABRH Uninstall / install wheels in the back ABGH Uninstall / install appliance cover in the back ABDG Uninstall / install seal of the rear appliance cover ABGL Uninstall / install appliance cover on the left side ABSD Unistall / install socket ABDA Uninstall / install seal of the power electronics cover ABTF Uninstall / install tank connection fresh water

ABTR Uninstall / install tank connection detergent tank

030 Function

The basic unit is characterized by good accessibility and ease of servicing. It has a self-supporting frame made of plastic.

Steam boiler, pumps and valves are mounted on a base support made of stainless steel. The base support can be tilted out of the appliance towards the bottom so that the steam group becomes easily accessible.

The waste water tank is accommodated on the right side of the appliance. It can be removed from the appliance.

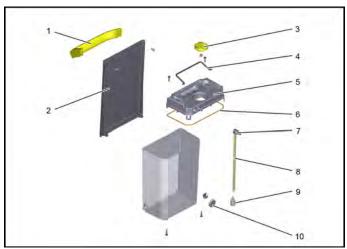
A door with a stainless steel cover protects the waste water tank. The door is fastened to the appliance by means of an exchangeable hinge band.

The rear and left appliance covers are made of stainless steel and can be removed. The appliance covers have a circular seal to retain ingressing water.

Fresh water and detergent tank are located at the front of the appliance.

040 Service activities

ABAF Uninstall/install cover fresh water tank



The tanks can be removed from the appliance individually. The push handle can be dismounted.

Accessory holder, accessory support and cable hooks can be replaced.

The front plate of the control unit is screwed together with the appliance and can be dismounted.

An accessory carrier is inserted underneath the upper appliance cover. The cover of the power electronics and the fan are accessible underneath the accessory carrier. The accessory outlet can be dismounted and contains connections for:

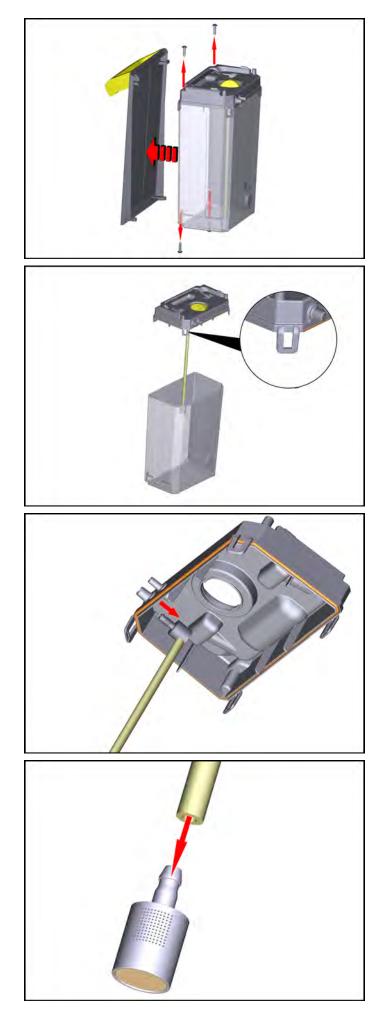
- Steam
- Control
- Suction

The chassis and suspension consists of two rear wheels on an axle and two steering rollers with parking brake.

- 1 Handle
- 2 Faceplate fresh water tank
- 3 Fresh water tank cover
- 4 Carry handle
- 5 Cover fresh water tank
- 6 Washer
- 7 Elbow
- 8 Suction hose
- 9 Water filter with weight

10 Float

1 Screws



- → Unscrew the screws.
- → Remove faceplate of the fresh water tank.

- → Loosen the fastening clips.
- → Remove cover of the fresh water tank.
- → Remove the lid from the fresh water reservoir.

- → Pull the elbow out of the retainer.
- → Pull the seal out of the groove.

Note

Check the seal for damage and replace it in case of any findings.

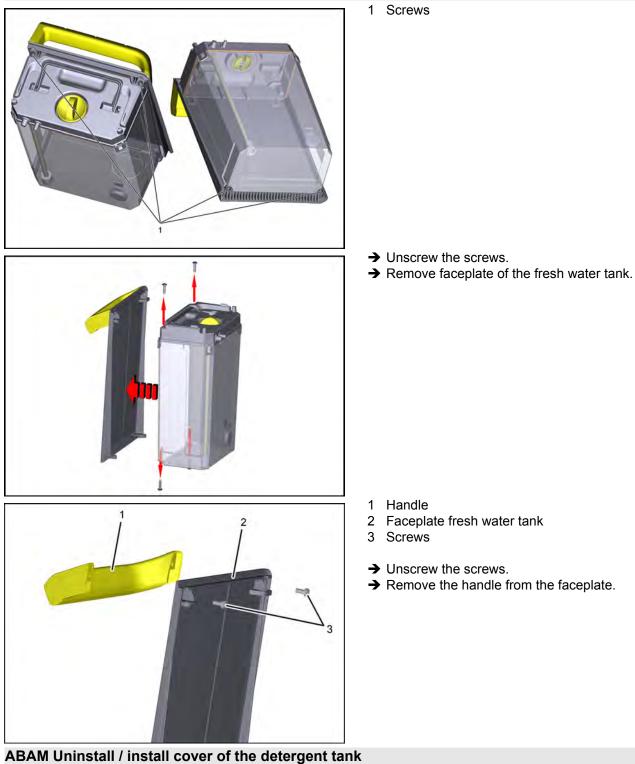
→ Remove the water filter from the suction hose.

Note

Rinse the water filter with clear water for cleaning. If the soiling cannot be removed, replace the water filter. Replace damaged water filter.

→ Tightly press the water filter onto the suction hose upon installation.

ABBF Uninstall/install faceplate fresh water tank



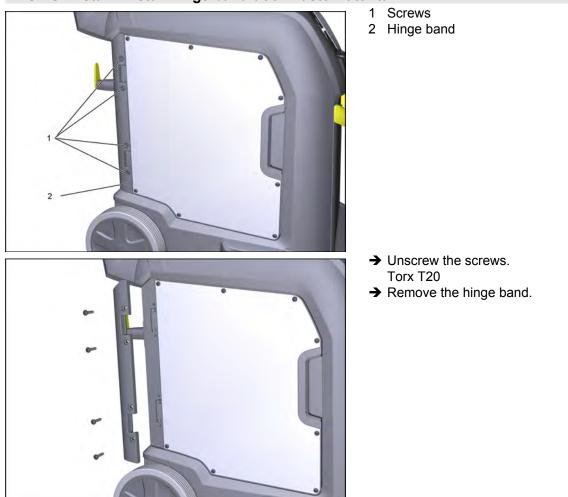
ABBM Uninstall/install faceplate detergent tank

The procedure conforms to the task:

■ ABAF Uninstall/install cover fresh water tank

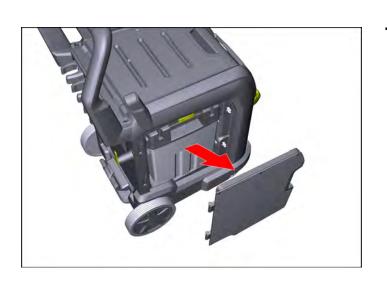
The procedure conforms to the task:

■ ABBF Uninstall/install faceplate fresh water tank



ABSL Uninstall / install hinge band door waste water tank

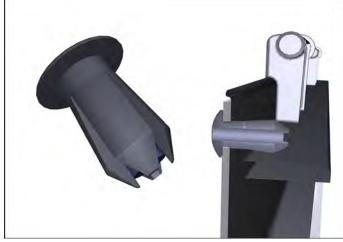
ABRT Uninstall / install frame door waste water tank



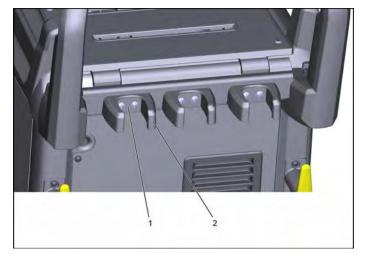
- ABSL Uninstall / install hinge band door waste water tank
- → Pull the door of the waste water tank out of the retainers.

ABBT Uninstall / install metal sheet door waste water tank





ABZH Uninstall / install accessory hook

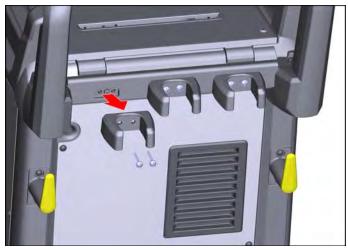


- ABSL Uninstall / install hinge band door waste water tank
- ABRT Uninstall / install frame door waste water tank
- → Push all expanding rivets out of the frame.
- ➔ Remove metal sheet.

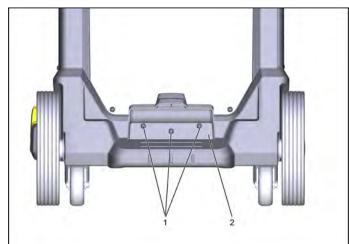
Installation information

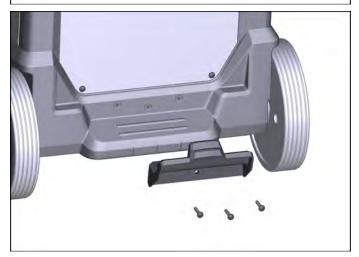
- ➔ Do not reuse expanding rivets that were damaged upon removal.
- → Place the metal sheet on the frame and fit expanding rivet.
- \rightarrow Align the metal sheet.
- \rightarrow Firmly push in the expanding rivet.

- 1 Screws
- 2 Accessory hook



ABZS Uninstall / install the accessory support



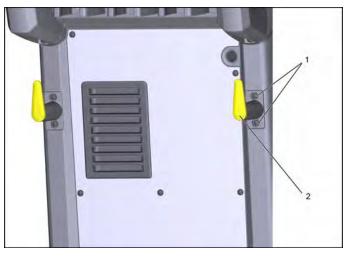


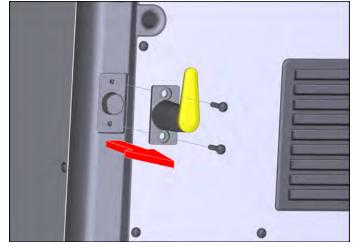
- → Unscrew the screws.
- → Pull the accessory hook out of the retainer.

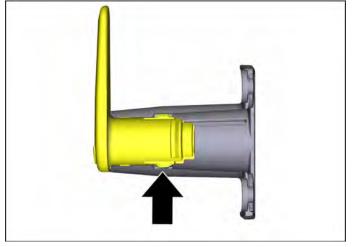
- 1 Screws
- 2 Accessory support

- → Unscrew the screws.
- → Pull the accessory hook out of the retainer.

ABKH Uninstall / install cable hook







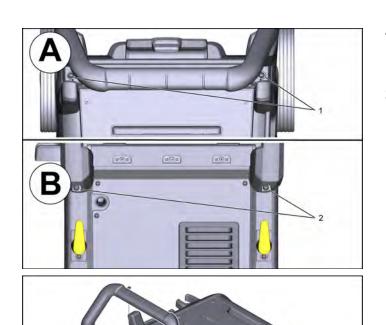
- 1 Screws
- 2 Cable hook

- → Unscrew the screws.
- → Remove the cable hook from the holder.

Note

The rotating part of the cable hook is engaged in the retainer. With sluggish cable hooks, check if the rotating part is pulled out of the retainer.

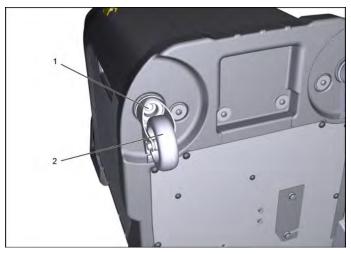
ABSB Uninstall / install push handle



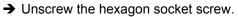
- ABZH Uninstall / install accessory hook
- A View from above
- B Rear view
- 1 Top screws
- 2 Screw back / bottom

- → Unscrew the screws at the top and at the back / bottom.
- → Remove the push handle.





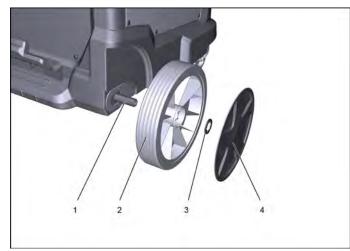
- 1 Inner hexagonal screw
- 2 Steering roller



 \rightarrow Pull the steering roller out of the frame.



ABRH Uninstall / install wheels in the back

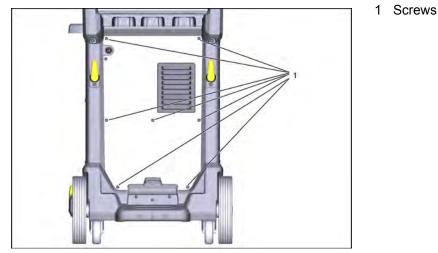


- 1 Axle
- 2 Wheel
- 3 Safety disc4 Wheel cap
- → Carefully wedge the wheel cap free.
 → Remove the safety disc.
 → Pull the wheel off the axle.

Note

Replace the locking washer in case of damage.

ABGH Uninstall / install appliance cover in the back





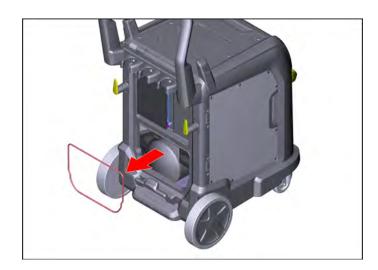
- → Unscrew the screws.
- → Remove the cover towards the back.

- → Unplug the protective conductor cable.
- → Lift the cover over the accessory support and remove it from the appliance.

Installation information

Ensure the correct seating of the seal during installation.

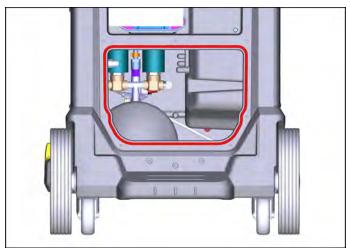
ABDG Uninstall / install seal of the rear appliance cover



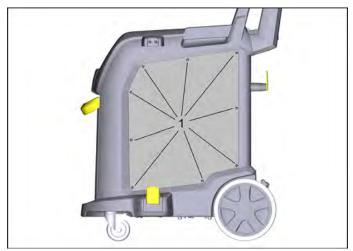
■ ABGH Uninstall / install appliance cover in the back

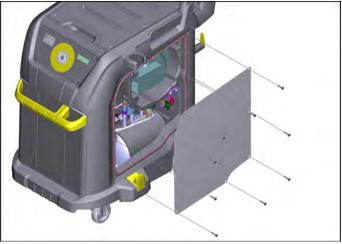
For better visibility, the seal is shown in red.

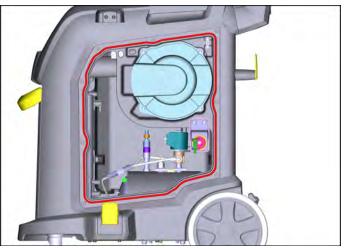
→ Pull the seal out of the groove.



ABGL Uninstall / install appliance cover on the left side







Installation information

Ensure the correct seating of the seal during installation.

1 Screws

→ Unscrew the screws.

→ Remove appliance cover.

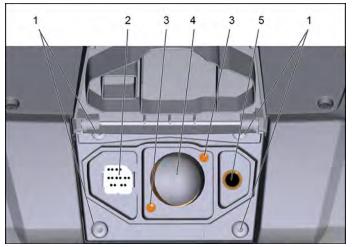
Note

Protective conductor is inserted on the inside of the device cover.

Installation information Ensure the correct seating of the seal during installation.

For better visibility, the seal is shown in red.

ABSD Unistall / install socket



1 Screws

1 Screws

- 2 Connection control electrics manual nozzle
- 3 Conductive bolt
- 4 Suction hose connection
- 5 Steam connection
- → Unscrew the screws.
- → Remove the socket from the appliance.
- → Unclip connection control electrics manual nozzle.
- → Remove the steam line.

Installation information

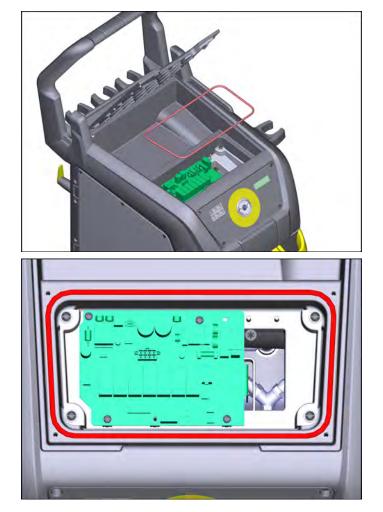
Check plug and lines for correct seating upon installation.

ABDA Uninstall / install seal of the power electronics cover



- → Unscrew the screws.
- → Remove cover.



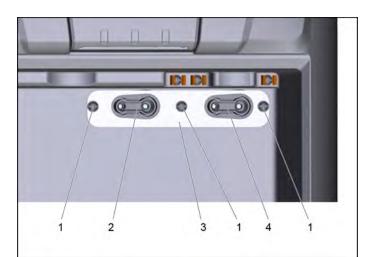


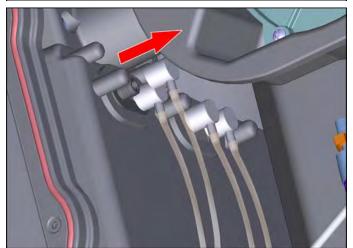
→ Pull the seal out of the groove.

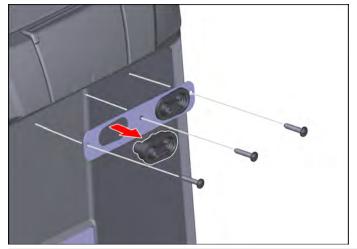
Installation information Ensure the correct seating of the seal during installation.

For better visibility, the seal is shown in red.

ABTF Uninstall / install tank connection fresh water







- ABGL Uninstall / install appliance cover on the left side
- → Remove the fresh water tank from the appliance.
- → Remove the detergent tank from the appliance.
- 1 Screw
- 2 Tank connection fresh water tank
- 3 Support plate
- 4 Tank connection detergent tank

→ Remove the elbow from the tank connection on the inside of the appliance.

- → Unscrew the screws.
- → Loosen the support plate.
- → Pull the tank connection out of the support plate.

ABTR Uninstall / install tank connection detergent tank

- The procedure conforms to the task:
- ABTF Uninstall / install tank connection fresh water

050 Maintenance and inspection

Service group does not contain any maintenance and inspection points.

060 Error diagnosis

Findings	Possible cause	Correction
Water in the appliance	Seal for the rear appliance cover damaged.	Replace seal.
	Seal for the left appliance cover dam- aged.	
	Seal for the cover of the power elec- tronics damaged	
No fresh water or detergent is drawn	Filter in the tank clogged.	Clean or replace the water filter.
in.	Suction hose in the tank clogged or pulled off.	Check, clean and attach suction hose.
	Tank connection, elbow clogged or damaged.	Check, clean, replace tank connection.
Door of the waste water tank does not close properly.	Hinge damaged.	Replace hinge band / frame door waste water tank.

070 Peculiarities/ others

The service group does not contain any peculiarities.

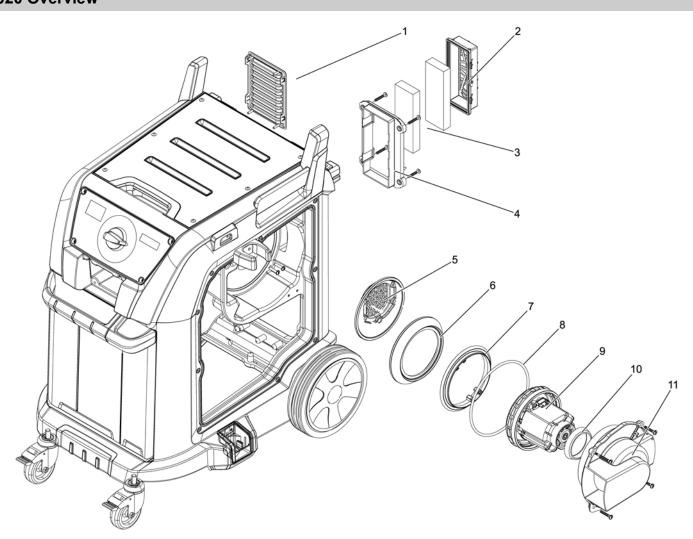
AC Service group suction system

010 Safety information

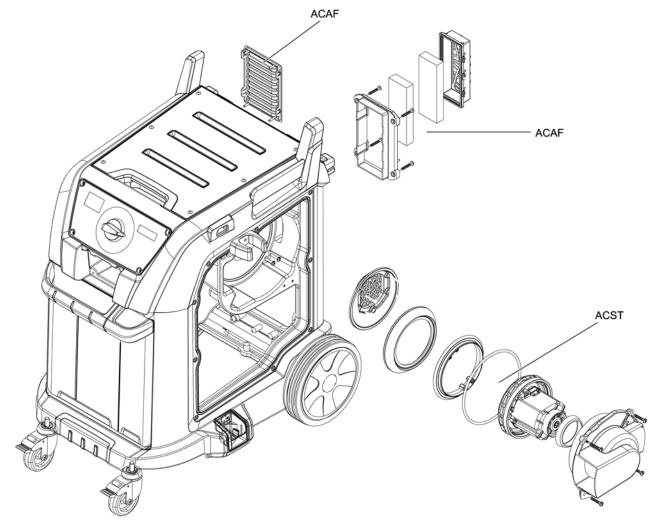
△ WARNING

Prior to all work on the appliance, switch off the appliance and pull the power plug. Allow the appliance to cool down prior to performing service tasks. **Observe general safety information!**

020 Overview

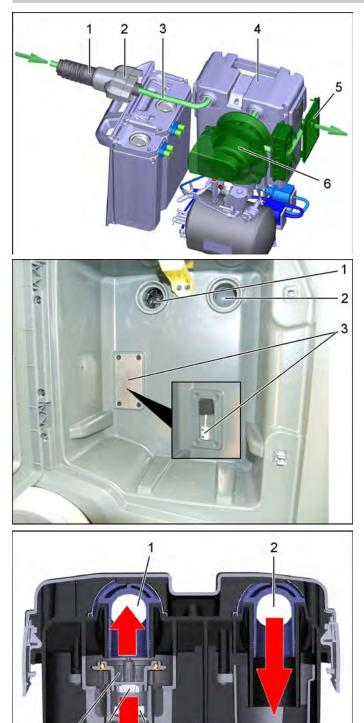


- 1 Grid exhaust opening
- 2 Casing blower filter
- 3 Filter inlay
- 4 Filter casing
- 5 Grid supply air
- 6 Lower gasket
- 7 Seal suction turbine Centre
- 8 Profile packing Foam rubber
- 9 Suction turbine
- 10 Seal suction turbine
- 11 Cover suction turbine / air channel



ACAF Uninstall / install exhaust filter ACST Uninstall/ install suction turbine

030 Function



3

Flow chart of the air through the suction system:

- 1 Suction hose
- 2 Socket
- 3 Connection hose
- 4 waste water tank
- 5 Exhaust filter
- 6 Suction turbine

- 1 Suction turbine
- 2 Waste water tank supply
- 3 Reed switch

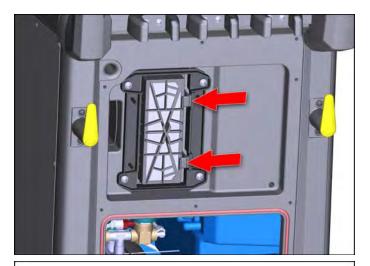
- 1 Opening for suction turbine
- 2 Inlet port for waste water
- 3 Disc
- 4 Magnet
- 5 Backflow valve

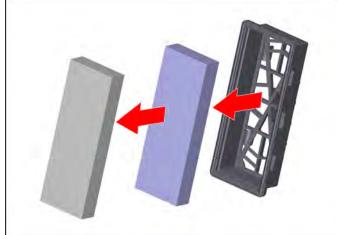
When switched off, the suction turbine is protected against penetrating water by a magnetic check valve. During vacuuming operations, the suction turbine is switched off automatically using a reed switch when the waste water tank is full.

5

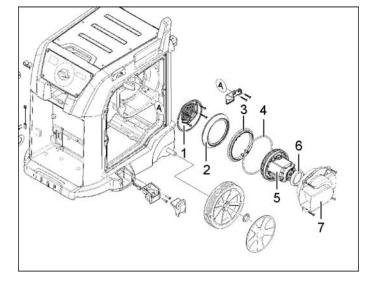
040 Service activities

ACAF Uninstall / install exhaust filter





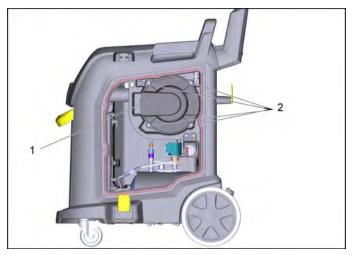
ACST Uninstall/ install suction turbine



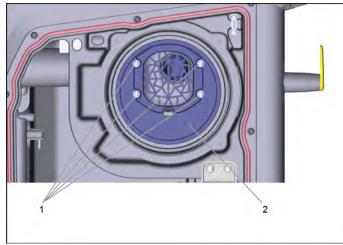
- 1 Grid supply air
- 2 Lower gasket
- 3 Seal suction turbine Centre
- 4 Profile packing Foam rubber
- 5 Suction turbine
- 6 Seal suction turbine
- 7 Turbine cover

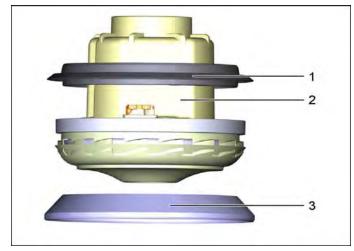
- ABGH Uninstall / install appliance cover in the back
- ➔ Push in the locking mechanism of the filter casing and remove the filter casing.

→ Take out the filter inlay.









- 1 Turbine cover
- 2 Screws
- → Unscrew the screws.
- → Remove turbine cover.
- → Remove the suction turbine from the appliance.

- → Separate the electric connectors.
- → Take the connection calbe through the turbine cover.
- → Remove the seals and sealing cone from the suction turbine.

- 1 Screws
- 2 Grid supply air
- → Unscrew the screws.
- → Remove the supply air grid from the appliance.

Note

A connecting piece of the waste water tank is located behind it.

- → Remove present soiling.
- 1 Seal suction turbine
 - Centre
- 2 Suction turbine
- 3 Lower gasket

Installation information

Make sure the seals are aligned properly during installation.

050 Maintenance and inspection

Service group does not contain any maintenance and inspection points.

060 Error diagnosis

Findings	Possible cause	Correction
No suction effect.	Suction turbine defective.	Replace the suction turbine.
	Connecting piece of the waste water tank clogged.	Uninstall suction turbine, clean connect- ing piece.
Suction turbine does not run	Electrical connection disconnected.	Check the electrical connection.
	Suction turbine defective.	Replace the suction turbine.

070 Peculiarities/ others

The service group does not contain any peculiarities.

AD Service group steam system

010 Safety information

∆ WARNING

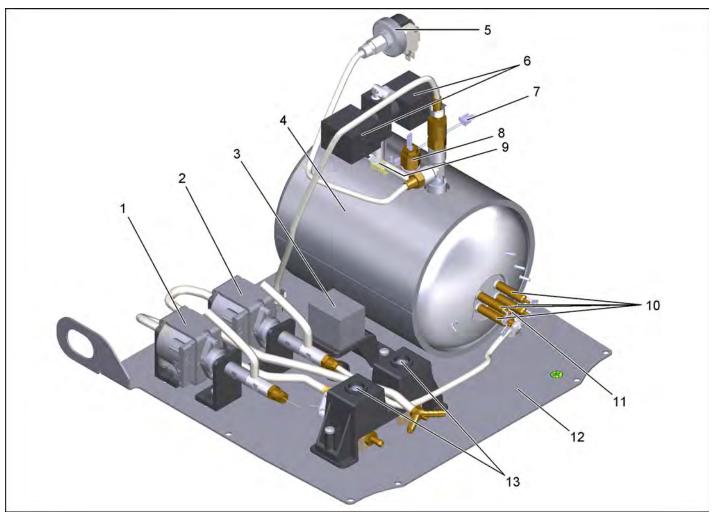
Prior to all work on the appliance, switch off the appliance and pull the power plug.

Allow the device to cool down prior to performing any service tasks.

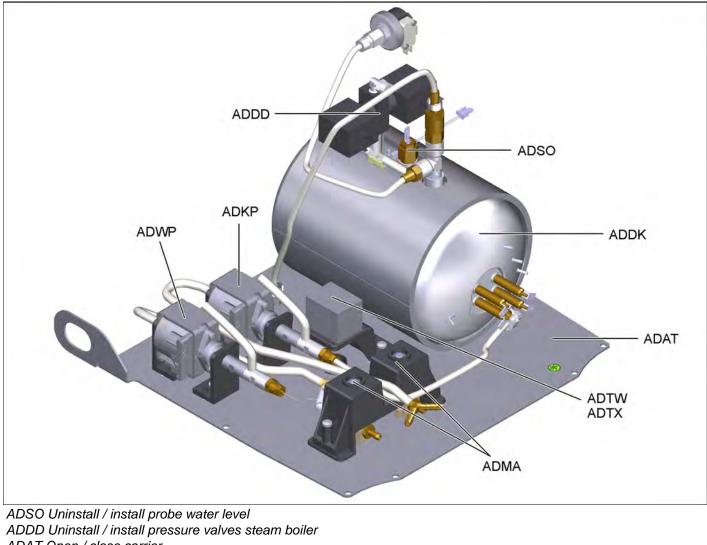
Relieve the high pressure system of all pressure prior to all work on the appliance and the accessories.

Observe general safety information!

020 Overview

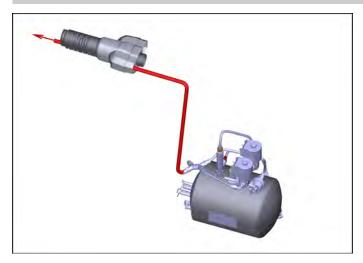


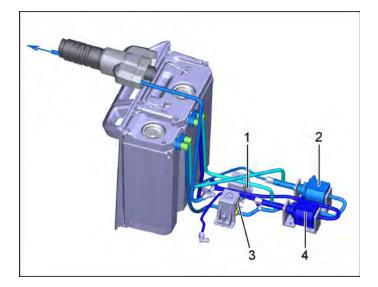
- 1 Water pump
- 2 Boiler pump
- 3 Low-water thermostat
- 4 Steam boiler
- 5 Pressure switch
- 6 Pressure valves steam boiler
- 7 Temperature sensor heating boiler
- 8 Fuse
- 9 Probe water level
- 10 Heating elements
- 11 Probe thermostat water shortage
- 12 Carrier
- 13 Solenoid valves



ADDD Uninstall / install pressure valves steam boiler ADAT Open / close carrier ADWP Uninstall / install water pump ADKP Uninstall / install boiler pump ADMA Uninstall / install solenoid valve ADTW Uninstall / install water shortage thermostat ADTX Activating the reset button thermostat water shortage ADDK Uninstall / install steam boiler

030 Function





From the fresh water container, water is pumped into the steam boiler using the boiler pump. The water is heated.

When operating the steam switch on the handle, the valves on the steam boiler open.

The steam flows through the socket into the connected accessory.

The steam boiler temperature is monitored. The steam boiler is switched off by the pressure switch when the nominal pressure has been reached.

A pressure relief valve protects the steam boiler. Overpressure media (water / steam) are dissipated via a hose and a drilled hole in the base support.

As long as the suction mode is switched off, both heaters will run (2kW & 1kW), USA device (1.2kW & 0.4kW). If the suction turbine is switched on, the 1kW heater will switch off. This ensures a higher network utilisation during the pure steam operation.

- 1 Solenoid valve
- right
- 2 Water pump3 Solenoid valve
- left
- 4 Boiler pump

If cold water is set at the handwheel, the water pump will deliver water through the steam hose and to the connected up accessories in combination with the right-hand solenoid valve.

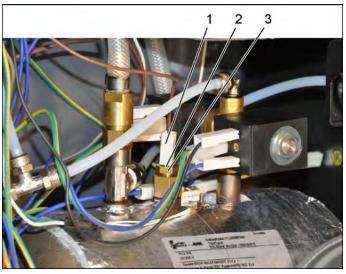
If warm water is set at the handwheel, the water pump will deliver water, which is mixed with steam from the boiler in order to heat it up, in combination with the right-hand solenoid valve. To do that, the left-hand solenoid valve on the boiler opens.

The water/chemical pump only delivers chemicals if the detergent/vacuuming operation operating mode has been selected on the control panel rotary switch.

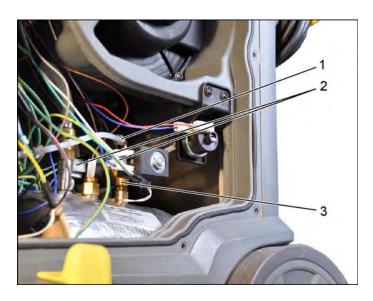
The left-hand solenoid valve is opened in this selection position.

040 Service activities

ADSO Uninstall / install probe water level



ADDD Uninstall / install pressure valves steam boiler

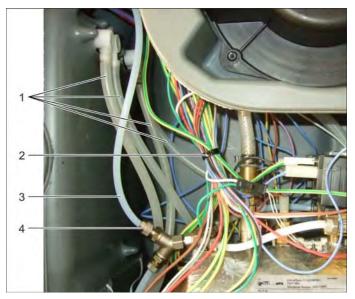


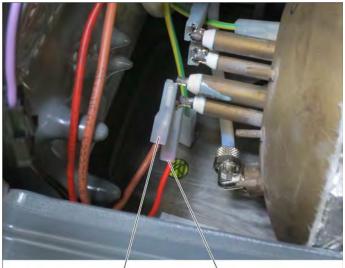
- ABGL Uninstall / install appliance cover on the left side
- 1 Electric connectors
- 2 Probe water level
- 3 Nut
- → Separate the electric connectors.
- \rightarrow Loosen the nuts.
- ➔ Pull out probe.

- ABGL Uninstall / install appliance cover on the left side
- 1 Nut
- 2 Electric socket plug connections
- 3 Solenoid valves Duo
- → Separate the electric connectors.
- \rightarrow Loosen the nuts.
- → Unscrew the solenoid valves.

Note

Solenoid valves are only offered as a complete spare part.



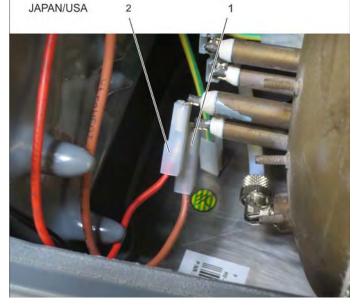


2

EU

JAPAN/USA

1



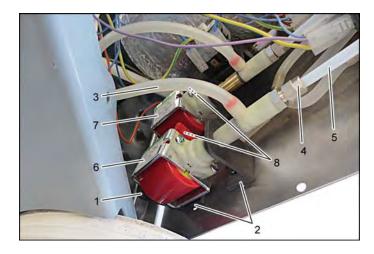
- ABGL Uninstall / install appliance cover on the left side
- 1 Water hoses
- 2 Cable tie
- 3 Nut steam connection
- 4 Hose steam connection
- → Remove tanks.
- → Mark and pull off the hoses.
- → Loosen the nut of the steam connection. Note
 - Residual pressure present.
- → Pull off the hose of the steam connection.
- \rightarrow Remove the cable ties.
- 1 brown
- 2 red

Note

→ When connecting the steam boiler, observe the various country variants.



ADWP Uninstall / install water pump



ADKP Uninstall / install boiler pump

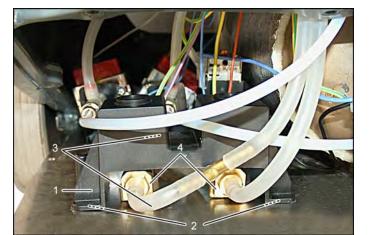
ADMA Uninstall / install solenoid valve

- 1 Screws
- 2 Carrier
- → Unscrew the screws.
- → Unplug the protective conductor cable.
- \rightarrow Open the carrier.

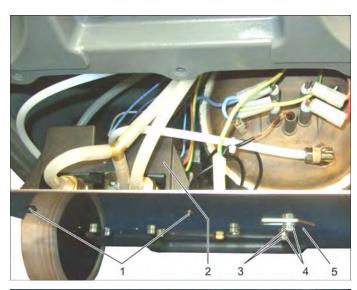
- ABGL Uninstall / install appliance cover on the left side
- ADAT Open / close carrier
- 1 Hose water pump in the back
- 2 Rubber bearing
- 3 Hose water pump at the top
- 4 Nut
- 5 Hose
- 6 Water pump
- 7 Boiler pump
- 8 Electric connectors
- → Separate the electric connectors.
- → Remove the hose of the water pump in the back.
- → Remove the water pump from the rubber bearing at the back.
- \rightarrow Remove the hose of the water pump at the top.
- → Loosen nut and pull off the hose.
- → Remove the water pump from the rubber bearing at the front.
- ABGL Uninstall / install appliance cover on the left side
 ADAT Open / close carrier

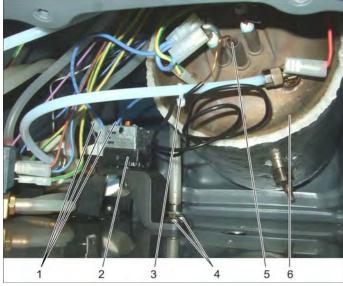
The procedure conforms to the task:

- ADWP Uninstall / install water pump
- ABGL Uninstall / install appliance cover on the left side
- ADAT Open / close carrier
- 1 Holder solenoid valves
- 2 Screws
- 3 Hose
- 4 Solenoid valve
- → Unscrew the screws.
- → Remove the holder for the solenoid valves.
- → Disconnect the connectors.
- → Pull the hose off at the front and back.
- ➔ Remove solenoid valves.



ADTW Uninstall / install water shortage thermostat



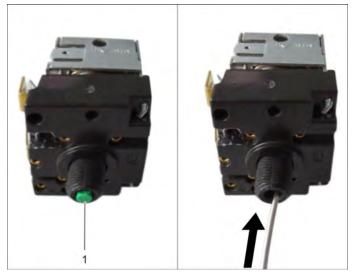




- ABGL Uninstall / install appliance cover on the left side
 ADAT Open / close carrier
- 1 Screws
- 2 Holder solenoid valves
- 3 Covers4 Nuts
- 5 Covering plate
- → Unscrew the screws.
- → Remove the holder for the solenoid valves.
- \rightarrow Put the solenoid values to the side.
- ➔ Remove covers.
- → Loosen the mounting nuts.
- ➔ Remove the covering plate.
- 1 Electric socket plug connections
- 2 Low-water thermostat
- 3 Cable tie
- 4 Screw connections
- 5 Probe thermostat water shortage
- 6 Steam boiler
- → Lift the steam boiler.
- → Disconnect screw connections.
- → Separate the electric connectors.
- \rightarrow Remove the cable ties.
- ➔ Pull the probe of the water shortage thermostat out of the steam boiler.
- → Remove the thermostat water shortage.
- 1 Low-water thermostat
- 2 Bracket
- 3 Nut
- 4 Cover cap
- → Remove the cover cap.
- ➔ Loosen the nut.
- → Remove support.

Installation information

Insert the probe thermostat water shortage all the way to the stop.



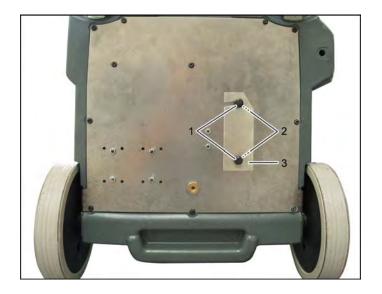
ADTX Activating the reset button thermostat water shortage

Up to the works numbers indicated, proceed as described in the service group in order to reset the reset button.

Appliance number	Serial number
1.092-000.0	10256
1.092-002.0	10050
1.092-003.0	10000
1.092-010.0	10270
1.092-012.0	10049
1.092-013.0	10000
1.092-014.0	10000

ABGH Uninstall / install appliance cover in the back

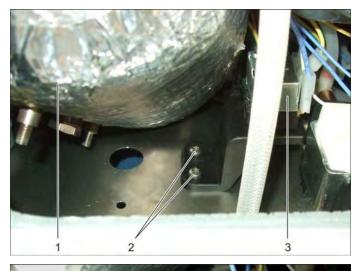
- 1 Covers
- 2 Nuts
- 3 Covering plate
- → Remove covers.
- \rightarrow Loosen the mounting nuts.
- → Remove the covering plate.



1 Reset button

Installation information

Push in the reset button in order to activate the thermostat water shortage.







- 1 Steam boiler
- 2 Screw connections
- 3 Low-water thermostat
- → Lift the steam boiler.
- → Disconnect screw connections.
- → Detach the thermostat water shortage.

- 1 Reset button
- 2 Cover cap
- \rightarrow Remove the cover cap.
- → Push in the reset button in order to activate the thermostat water shortage.

ADTX Activating the reset button thermostat water shortage

The accessibility of the reset button was improved, and the cover plate given an extra bore hole.

Starting from the works numbers indicated, proceed as described in the service group in order to reset the reset button.

Appliance number	Serial number
1.092-000.0	10257
1.092-002.0	10051
1.092-003.0	10001
1.092-010.0	10271
1.092-012.0	10050
1.092-013.0	10000
1.092-014.0	10000

1 Stopper

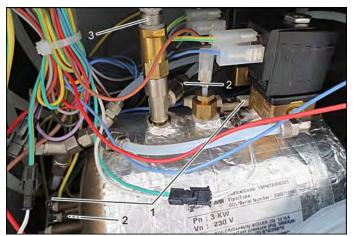
→ Remove the plug.





- 1 Cover cap
- 2 Wrench socket 1/2" 13mm
- → Unscrew cover cap with wrench socket.
- → Push in the reset button in order to activate the thermostat water shortage.

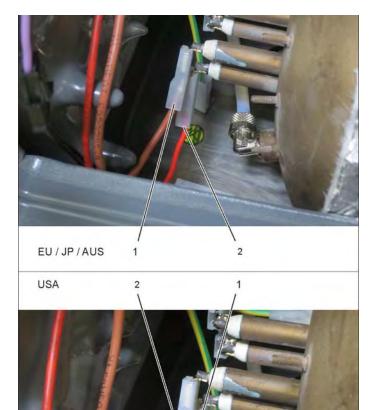
ADDK Uninstall / install steam boiler





- ABGL Uninstall / install appliance cover on the left side
- ADDD Uninstall / install pressure valves steam boiler
- ADSO Uninstall / install probe water level
- ADAT Open / close carrier
- 1 Electric connectors
- 2 Nuts
- 3 Hose clip
- → Separate the electric connectors.
- \rightarrow Loosen the nuts.
- \rightarrow Loosen the hose clip.

- 1 Covers
- 2 Nuts
- 3 Covering plate
- → Remove covers.
- \rightarrow Loosen the mounting nuts.
- → Remove steam boiler.



EU

- 1 brown
- 2 red

Note

- ightarrow When connecting the steam boiler, observe the various country variants.
 → Measure the connections by means of a clamp meter.

Line colour	Line cross section (mm ²)	Heating capacity (W)	Current consumption (A)
Brown	1.5	2000	9
Red	1	1000	4
Japan			
Line colour	Line cross section (mm ²)	Heating capacity (W)	Current consumption (A)

Brown	1.5	1600	8
Red	1	1200	6
USA			

Line colour	Line cross section (mm ²)	Heating capacity (W)	Current consumption (A)
Brown	1.5	1200	10
Red	1	400	3
AUS			

Line colour	Line cross section (mm ²)	Heating capacity (W)	Current consumption (A)
Brown	1.5	1200	5
Red	1	1000	4

050 Maintenance and inspection

Descaling steam boiler

△ WARNING

Prior to all work on the appliance, switch off the appliance and pull the power plug.

Allow the device to cool down prior to performing any service tasks.

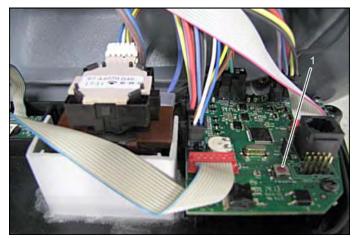
Relieve the high pressure system of all pressure prior to all work on the appliance and the accessories.

Wear protective clothing (gloves, goggles, apron).

Note

When handling descalers, the specific safety information must be observed.

Resetting the service indicator



Parts of the system



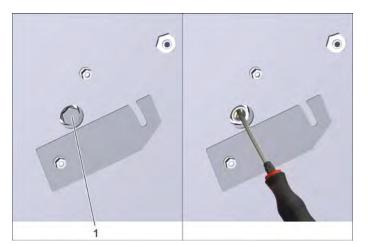
All components used for the descaling process must be acid-resistant.

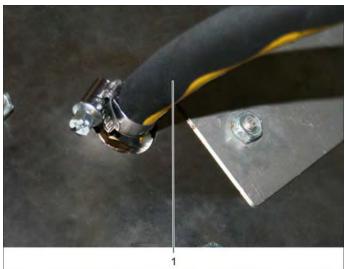
Required components:

Descaling set	2.840-035.0
Lime-dissolving acid RM 101	6.295-398.0
Drain screw	6.304-182.0
Loctite 620	6.284-001.0
Locking paint	6.282-014.0
Covers	6.368-403.0
Superglue Drei Bond	6.869-007.0

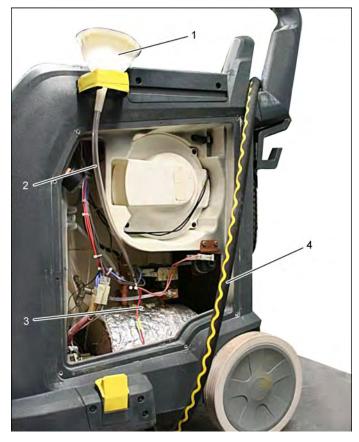
1 Reset button

- → Insert the appliance plug into the mains socket.
- → Switch the rotary switch into the "0/OFF" position.
- ➔ Remove the waste water container.
- → Remove the fresh water container.
- → Switch handwheel in position "Apply hot water".
- ➔ Switch rotary switch in position "Operating mode: Steam/hot water/cold water/suction operation.
- \rightarrow The current software version is shown on the display.
- → Switch handwheel to position operating mode: "cold water mode".
- The message "Service mode activated" appears on the display.
- → Depressurize the appliance via the steam switch.
- → Unscrew the screws on the control panel.
- → Remove the control panel.
- ➔ Press the Reset switch.
- ➔ Reinstall the operating panel.
- ➔ The service lamp must be out.
- Remove detergent container.
- Remove steam suction pipe.
- ABGL Uninstall / install appliance cover on the left side
- ADSO Uninstall / install probe water level
- 1 Covers
- 2 Nuts
- 3 Covering plate
- → Remove covers.
- → Loosen the nuts.
- → Swivel the cover plate to the side.





Descaling process



- 1 Drain screw
- → Place on a suitable work table.
- \rightarrow Lay the appliance onto the push handle.
- → Loosen the drain screw.
- ➔ Pierce the complete drilled hole by means of a suitable tool and remove lime deposits.

- 1 Drain hose
- ➔ Attach drain hose.
- ➔ Set up the appliance.
- ➔ Drain the remaining water from the steam boiler via the drain hose.

- 1 Funnel
- 2 Fill hose
- 3 Probe inlet
- 4 Drain hose
- → Insert the fill hose into the probe inlet.
- → Take the drain hose to the top.
- ➔ Fill descaler (RM 101, undiluted) into the steam boiler via the funnel.
- → Do not fill the descaler into the steam boiler too fast.

∆ WARNING

The descaler can heavily foam upon filling it in and thus cause damage.

- → The descaler must be filled in the steam boiler in 0.3 I steps with approx. 2 minute breaks in between.
- → All together 2 litres of descaler must be filled into the steam boiler so that the heating is completely coverd with the descaler.
- → Allow the descaler to react for at least 30 minutes.

Descaling set	2.840-035.0
J	6.295-398.0
RM 101	

060 Error diagnosis

Note

If no progress is achieved during heating (display), check the reset button on the thermostat water shortage and press it if necessary.

SGV	8/5	6/5	8/5 *GB	6/5 *GB	8/5 *AU
Heating time (minutes)	7.0	6.5	8.0	7.0	10
Press the reset button af-					
ter xx minutes	10		10		13

070 Peculiarities/ others

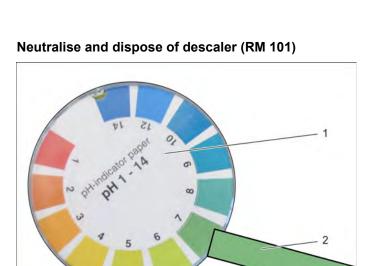
The service group does not contain any peculiarities.

- ➔ Drain the descaler into the provided catch pan via the drain hose.
- ➔ Completely fill the steam boiler with water and rinse it 2 to 3 times.
- ➔ No residue of the descaler must remain in the steam boiler.
- → Lay the appliance onto the push handle.
- ➔ Remove the drain hose.
- ➔ Screw in a new drain plug.
- → Seal with Loctite 620.
- ➔ Apply new locking paint using a paintbrush.
- ➔ Screw on the cover plate.
- \clubsuit Attach new covers by means of superglue Drei Bond.
- ➔ Set up the appliance and fill the steam boiler with approx. 1.5 litres of water via the prope inlet.
- ➔ Remove the funnel with the hose.
- → Screw in new probe and seal with Loctite 620.
- ➔ Connect probe.
- 1 Overview pH-values
- 2 Indicator paper

Note

In order to achieve an environmentally friendly and economical disposal of the descaling water it must be neutralised in advance. It is prohibited to pour this descaler into public sewers before that. Neutralisation and disposal are therefore performed on site.

- → Slightly predilute the descaler in the catch pan.
- Dip a strip of the pH indicator paper into the prediluted descaler and determine the pH-value (red discolouration = undiluted descaler)
- ➔ A neutralizing agent (soda) must be added to the descaler until a pH-value of approx. 7 is reached.
- Neutralised descaler can be disposed of via the public sewer system.



AF Service group control unit

010 Safety information

∆ WARNING

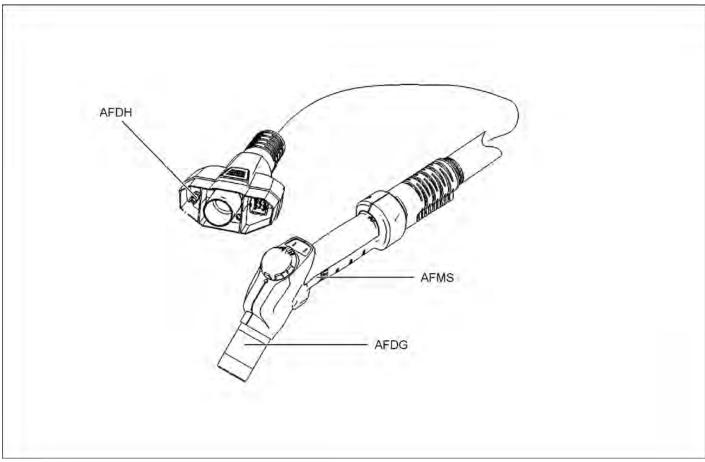
Prior to all work on the appliance, switch off the appliance and pull the power plug.

Allow the appliance to cool down prior to performing service tasks.

020 Overview

Relieve the high pressure system of all pressure prior to all work on the appliance and the accessories.

Risk of damage by electrostatic discharge (ESD)! Take suitable measures for discharging electrostatic charge pri-



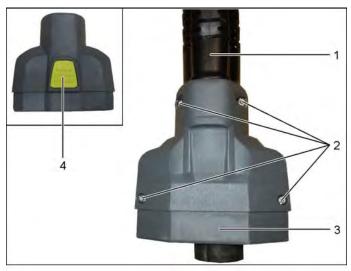
AFDH Uninstall / install steam nozzle in the back AFDG Uninstall / install steam nozzle in the front AFMS Uninstall /install microswitch

030 Function

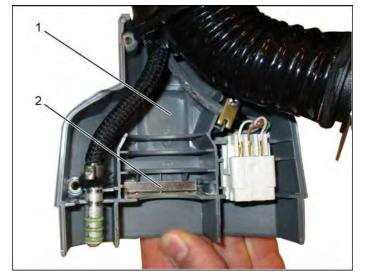
The service group does not contain any peculiarities.

040 Service activities

AFDH Uninstall / install steam nozzle in the back







- 1 Hose
- 2 Screws
- 3 Casing
- 4 Housing top
- → Unscrew the screws.
- → Turn over casing.
- → Remove the top part of the casing.

- 1 Steam hose
- 2 Hose clamp
- 3 Steam nozzle
- → Remove hose clamp. The hose clamp is destroyed upon removal.
- → Pull off the steam nozzle.
- ➔ Replace the steam nozzle.

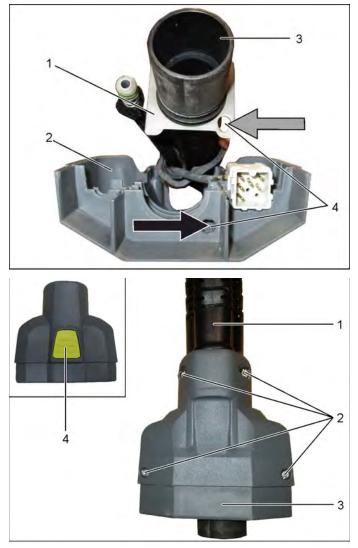
Installation information

Use special tool for fastening the hose clamp. Vice-grip wrench for ear clamps.

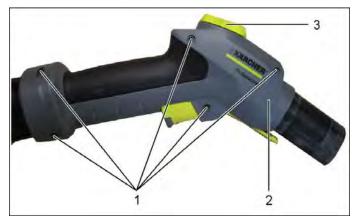
- 1 Casing
- 2 Plate

Installation information

The plate must be in the recess.



AFDG Uninstall / install steam nozzle in the front



- 1 Plate
- 2 Casing
- 3 Suction hose
- 4 Holes

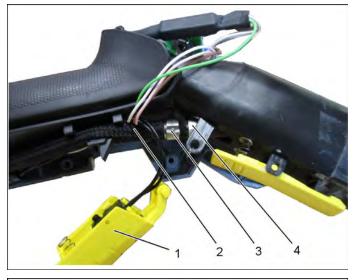
Installation information

- ➔ Place the plate into the second groove of the suction hose.
- ➔ The drilled hole in the plate and the drilled hole in the casing must be on the same side.
- 1 Hose
- 2 Screws
- 3 Casing
- 4 Housing top
- \rightarrow Fit the casing top onto the casing.
- → Bolt casing together.

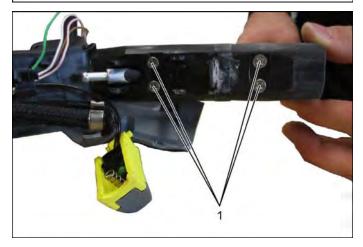
NOTE

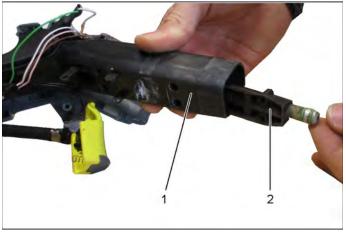
Perform a function test. Operation of the yellow knob casing top.

- 1 Screws
- 2 Casing
- 3 Hand wheel
- → Unscrew the screws.
- → Remove the housing.
- → Remove the handwheel.







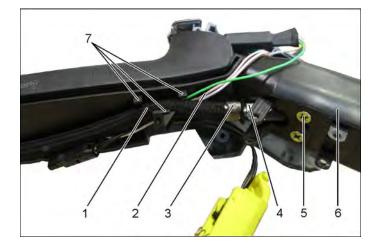


- 1 Trigger lock
- 2 Steam hose
- 3 Hose clamp
- 4 Steam nozzle
- Remove the trigger lock.
 Remove hose clamp. The hose clamp is destroyed upon removal.
- → Pull the steam hose off the steam nozzle.

- 1 Lock
- → Remove the lock.

- 1 Screws
- ➔ Unscrew the screws.

- 1 Casing
- 2 Steam nozzle
- → Remove the steam nozzle from the casing towards the front.
- → Replace the steam nozzle.



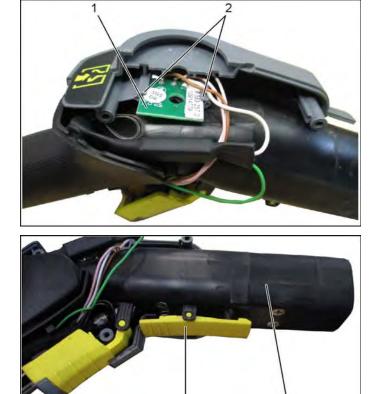


- 2 Wiring
- 3 Hose clamp
- 4 Steam nozzle
- 5 Screws
- 6 Casing
- 7 Intake
- → Slide the steam nozzle into the casing from the front.
- → Screw down the steam nozzles using screws.
- → Slide the hose clamp onto the hose.
- → Slide the steam hose onto the steam nozzle and secure it by means of a hose clamp. Use special tools.
- → Push the steam hose into the intake.

Installation information

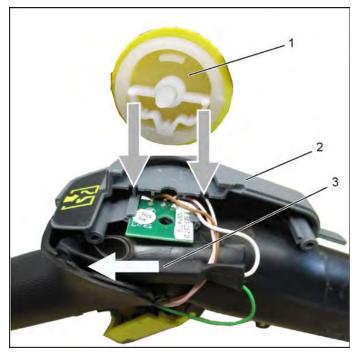
Route the wiring above the steam hose.

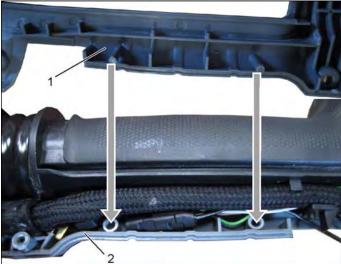
- 1 Printed board
- 2 Guidance
- → Slide the printed circuit board into the guide.



2

- 1 Lock
- 2 Casing
- ➔ Attach lock.





- 1 Hand wheel
- 2 Casing
- 3 Electric connectors
- ➔ Push the electrical socket plug connection as far as possible into the casing.
- ➔ Insert the handwheel.

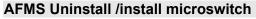
NOTE

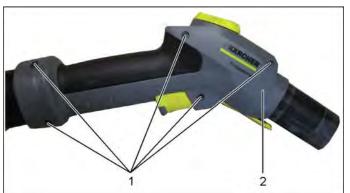
Mind the installation position.

- 1 Casing shell Up
- 2 Casing shell Down
- → Place the upper casing part onto the lower casing part and screw them together.

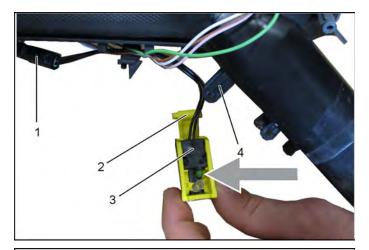
NOTE

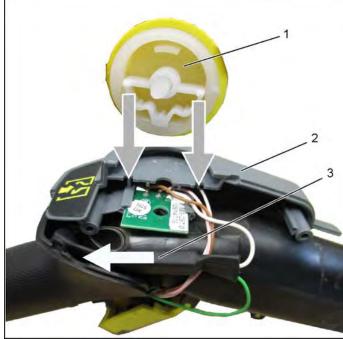
Mind the installation position. Lay lines free of kinks. Do not crush the lines.





- 1 Screws
- 2 Casing
- → Unscrew the screws.
- → Remove the housing.







050 Maintenance and inspection

Service group does not contain any maintenance and inspection points.

060 Error diagnosis

The service group does not contain any error diagnosis.

070 Peculiarities/ others

The service group does not contain any peculiarities.

- 1 Electric connectors
- 2 Trigger lock
- 3 Microswitch
- 4 Intake
- → Separate the electric connectors.
- \rightarrow Remove the trigger lock from the intake.
- → Replace microswitch.

NOTE

Mind the installation position.

- 1 Hand wheel
- 2 Casing
- 3 Electric connectors
- ➔ Push the electrical socket plug connection as far as possible into the casing.
- → Insert the handwheel.

NOTE

Mind the installation position.

- 1 Casing shell
- Up 2 Casing shell
 - Down
- → Place the upper casing part onto the lower casing part and screw them together.

NOTE

Mind the installation position. Lay lines free of kinks. Do not crush the lines.

AH Service group electrics

010 Safety information

△ WARNING

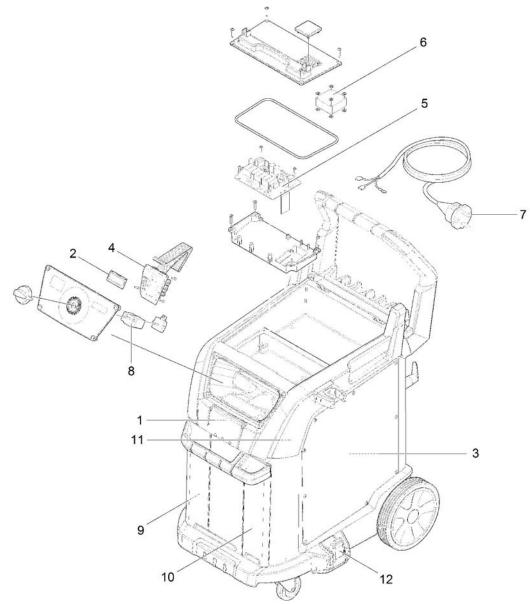
Prior to all work on the appliance, switch off the appliance and pull the power plug.

Allow the appliance to cool down prior to performing service tasks.

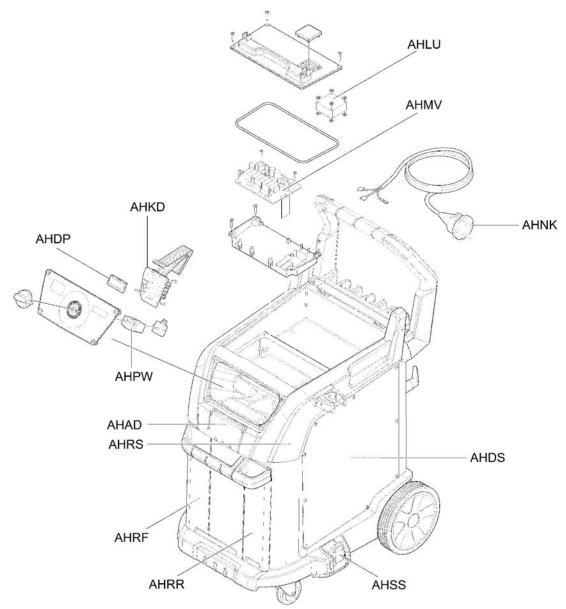
020 Overview

Relieve the high pressure system of all pressure prior to all work on the appliance and the accessories.

Risk of damage by electrostatic discharge (ESD)! Take suitable measures for discharging electrostatic charge pri-



- 1 Connection control electrics manual nozzle
- 2 Display
- 3 Pressure switch
- 4 Head CPU
- 5 Performance electronics
- 6 Fan
- 7 Power cord
- 8 Program selection switch
- 9 Reed contact fresh water tank
- 10 Reed contact detergent tank
- 11 Reed contact waste water tank
- 12 Switch rinsing system



AHAD Uninstall / install connection control electronics manual nozzle

AHDP Uninstall / install display

AHKD Uninstall / install control electronics (µC-card)

AHMV Uninstall / install power electronics (power card)

AHLU Uninstall / install fan

AHNK Uninstall / install power cable

AHPW Uninstall / install programme selector switch

AHDS Uninstall / install pressure switch

AHRF Uninstall/install reed contact fresh water tank

AHRR Uninstall / install reed contact detergent tank

AHRS Uninstall / install reed contact waste water tank

AHSS Uninstall / install switch for rinsing system

030 Function

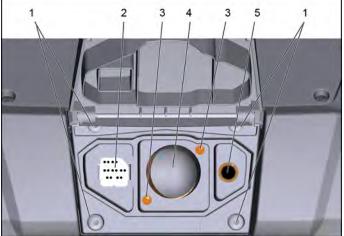
The modules of the appliance electronics are connected to one another via a data cable (bus cable).

The display shows information about filling levels, appliance functions and errors detected by the control. The pressure switch switches off the machine when the working pressure is exceeded. Do not change the setting.

040 Service activities

AHAD Uninstall / install connection control electronics manual nozzle





AHDP Uninstall / install display

The fan runs continuously after switching on the appliance and cools the modules of the appliance electronics. The different operating modes can be selected via the programme selector switch.

The reed contacts register the filling level in the relevant container.

- ABGL Uninstall / install appliance cover on the left side
- 1 Screws
- 2 Operating panel
- 3 Electric connectors
- → Unscrew the screws.
- → Remove the control panel.
- → Separate the electric connectors.

Installation information

Ensure the correct seating of the seal during installation.

- 1 Screws
- 2 Connection control electrics manual nozzle
- → Unscrew the screws.
- → Unclip connection control electrics manual nozzle.
- → Remove connection control electrics manual nozzle.

Installation information

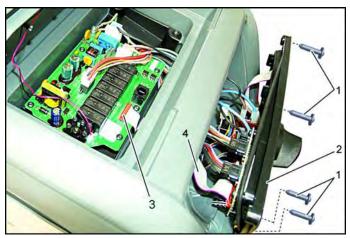
Check plug and lines for correct seating upon installation.

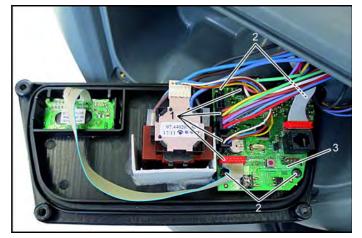
- 1 Display
- 2 Electric connectors
- → Unscrew the screws on the control panel.
- ➔ Remove the control panel.
- → Separate the electric connectors.
- ➔ Unlcip the display.
- ➔ Remove display.

Installation information

Ensure the correct seating of the seal during installation.

AHKD Uninstall / install control electronics (µC-card)





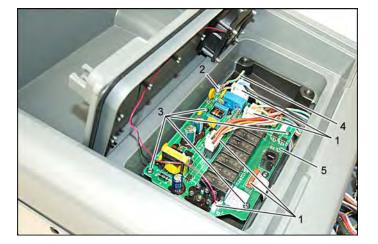
- Open the cover of the power electronics. The procedure conforms to the task:
- ABDA Uninstall / install seal of the power electronics cover
- 1 Screws
- 2 Operating field
- 3 Electric connectors
- 4 Data cable
- → Unscrew the screws
- → Separate the electric connectors.
- → Remove the control panel.
- 1 Electric connectors
- 2 Screws
- 3 Control electronics (µC-card)
- → Separate the electric connectors.
- → Unscrew the screws.
- → Remove control electronics (μ C-card).

Installation information

Ensure the correct seating of the seal during installation.

AHMV Uninstall / install power electronics (power card)

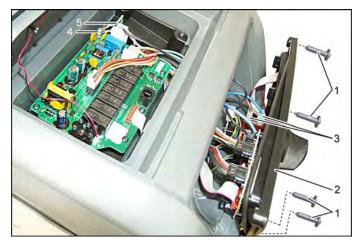
- Open the cover of the power electronics. The procedure conforms to the task:
- ABDA Uninstall / install seal of the power electronics cover
- 1 Electric connectors
- 2 Nut
- 3 Screws
- 4 Protective conductor cable
- 5 Power card
- → Separate the electric connectors.
- → Loosen the nut.
- → Remove protective conductor cable.
- → Unscrew the screws.
- → Remove power card.



AHLU Uninstall / install fan



AHNK Uninstall / install power cable





- Open the cover of the power electronics. The procedure conforms to the task:
- ABDA Uninstall / install seal of the power electronics cover
- 1 Electric connectors
- 2 Safety disc
- 3 Fan
- → Separate the electric connectors.
- → Remove the safety disc.
- ➔ Remove fan.

Note

Replace the locking washer in case of damage.

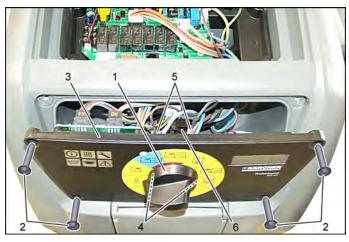
- Open the cover of the power electronics. The procedure conforms to the task:
- ABDA Uninstall / install seal of the power electronics cover
- ABGL Uninstall / install appliance cover on the left side
- 1 Screws
- 2 Operating panel
- 3 Electric connectors
- 4 Nut
- 5 Protective conductor cable
- → Unscrew the screws.
- → Remove the control panel.
- → Separate the electric connectors.
- → Loosen the nut.
- → Remove protective conductor cable.

Installation information

Ensure the correct seating of the seal during installation.

- 1 Power cord
- 2 Cord grip
- 3 Screws
- → Unscrew the screws.
- → Remove strain relief.
- → Pull the mains cable out toward the back

AHPW Uninstall / install programme selector switch



AHDS Uninstall / install pressure switch

1 Knob

- 2 Screws
- 3 Operating panel
- 4 Screws
- 5 Electric connectors
- 6 Program selection switch
- → Remove the knob.
- → Unscrew the screws on the control panel.
- → Remove the control panel.
- → Unscrew the screws on the programme selector switch.
- → Separate the electric connectors.
- → Remove the programme selector switch.

Installation information

Ensure the correct seating of the seal during installation.

- ABGL Uninstall / install appliance cover on the left side
- 1 Screws
- 2 Electric connectors
- 3 Pressure switch
- 4 Nut
- → Separate the electric connectors.
- → Loosen the nut.
- → Unscrew the screws.
- → Remove the pressure switch.

AHRF Uninstall/install reed contact fresh water tank



- ABGL Uninstall / install appliance cover on the left side
- 1 Screws
- 2 Cover
- → Unscrew the screws.
- → Remove cover.



- 1 Fleece
- 2 Reed contact fresh water tank
- 3 Screws
- → Remove fleece.
- → Unscrew the screws.

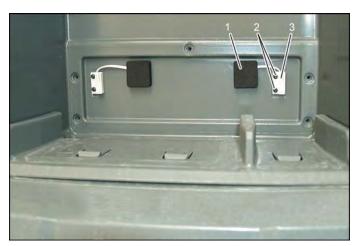


AHRR Uninstall / install reed contact detergent tank

- 1 Electric connectors
- → Separate the electric connectors.
- → Remove reed contact.

- ABGL Uninstall / install appliance cover on the left side
- 1 Screws
- 2 Cover
- → Unscrew the screws.
- → Remove cover.







- 2 Screws
- 3 Reed contact detergent tank
- → Remove fleece.
- → Unscrew the screws.

1 Electric connectors

→ Remove reed contact.

→ Separate the electric connectors.



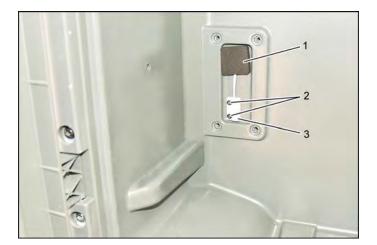
- AHRS Uninstall / install reed contact waste water tank
 - ABGL Uninstall / install appliance cover on the left side

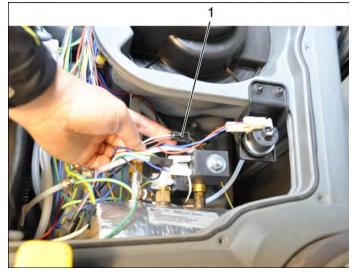


- 2 Cover
- → Unscrew the screws.
- → Remove cover.



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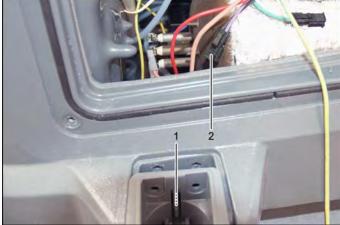


- 1 Fleece
- 2 Screws
- 3 Reed contact waste water tank
- → Remove fleece.
- → Unscrew the screws.

- 1 Electric connectors
- → Separate the electric connectors.
 → Remove reed contact.

AHSS Uninstall / install switch for rinsing system





050 Maintenance and inspection

Service group does not contain any maintenance and inspection points.

060 Error diagnosis

The service group does not contain any error diagnosis.

070 Peculiarities/ others

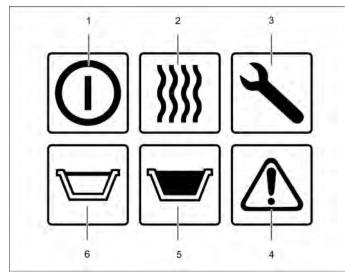
The service group does not contain any peculiarities.

- ABGL Uninstall / install appliance cover on the left side
- 1 Screws
- 2 Support
- → Remove cover.
- → Unscrew the screws.
- ➔ Remove the holders.

- 1 Switch rinsing system
- 2 Electric connectors
- → Unclip switch rinsing system.
- → Separate the electric connectors.

Troubleshooting

All error messages are displayed by blinking/illuminated symbols and/or via the display.



- 1 Indicator lamp "Operational readiness" (green)
- 2 Indicator lamp "Heating on" (green)
- Indicator lamp "Service" (yellow) Indicator lamp "Fault" (red) 3
- 4
- 5 Indicator lamp "Wastewater container full" (red)
- 6 Indicator lamp "Fresh water container empty" (red)

Symbol	Meaning					
Х	Indicator light is blinking					
0	Indicator light is on					

Fault codes

Note

Further tests see: Table of measurement values

Error	Display						Cause	Correction
codes	Display	0	}}}		V			
E1	Service fault: E01			X		X	 Water short- age on the water level probe. Probe for wa- ter level de- fective. Note Up to 4th error message, the two LEDs will flash. 	 → Check the water level. → Check the tank is seated correctly. → Check the boiler pump. → Check the water hoses. (Kink-free installation) Note Further tests see: Table of measurement values
		0		0		0	Note Starting from the 5th error mes- sage, three LEDs light up constant- ly.	
E3	Refill fresh water.	0			0			 Check fresh water container for proper seating. Fill up fresh water reservoir. Check the float in the tank for mobility.
E4	Refill deter- gent.	0						 Slide the detergent container all the way in to the stop. Refill detergent. Check the float in the tank for mobility.

Error	Display							Cau	se	Correction
codes		0	}}}	∢			⚠			
E5	Empty wastewa- ter.	0				0				 Insert the wastewater container properly and lock it. Empty the wastewater reservoir. Check the float in the tank for mobility.
E8	Filling pro- cedure please wait	0								 Note → Information only appears upon the initial filling.
E10	Seclect rinsing pro- gramme	0								 Note → Information appears after operation with detergent. → No steam operation possible.
E11	Heating	0	Х							Note → Information only appears upon the initial filling.
E12	Service fault: E12	0					0			 Check the connector plug "hand tool" on the device for proper seating. The connector plug "hand tool" on the device must be completely dry.
E13	Service fault: E13	0					0			 → Check the connector plug "hand tool" on the device for proper seating. → The connector plug "hand tool" on the device must be completely dry. → Actuate reset button µc- card.
E14	Service fault: E14	0		X						Note → Steam boiler should be descaled. See chapter: Descaling steam boiler
E15	Service fault: E15	0		0						Note → Steam boiler must be descaled. See chapter: Descaling steam boiler
E16	Service fault: 16	0		0			0			 → Check fan for soiling or damage. → Check the connector. → Check plug contacts on the power electronics (power card). → Check ribbon cable that connects the power card with µc-card. If defective, exchange µc- card. Note Further tests see: Table of measurement values
Fault				Cause					Correction	
	on, pump with	ction	Perform	ance el	ectronic	s		Replace defe	ctive fuse.	
			Check t					Fuse 6.3A (s		

Table of measurement values

Error codes Component		Connec- tor	Measured between: Pin : Pin	Target value	Correction		
E1	Probe water level Exchange thermostat probe.	X6	2 : GND		 → Check electric cable for water level probe for continuity. → Check water level probe, and exchange if necessary. → Check plug contact for power electronics to µc-card (ribbon cable). → Reset fault by means of reset button. → Replace µc-card. 		
E3	Reed contact fresh water tank	X2	6:3	0V (tank full/miss- ing) 5V (tank empty)	 → Check wiring for continuity. → Check the connector. → Replace µc-card. 		
E4	Reed contact detergent tank	X2	6:2	0V (tank full) 5V (tank empty)	 → Check wiring for continuity. → Check the connector. → Replace µc-card. 		
E5	Reed contact waste water tank	X2	6 : 1	0V (tank empty) 5V (tank full/miss- ing)	 → Check wiring for continuity. → Check the connector. → Replace µc-card. 		
E12	Handle	X4	7:8		 → Check wiring for continuity. → Check the connector. → Replace µc-card. 		
E13	Handle	X4	1:8	0-10 kΩ	 → Check wiring for continuity. → Check the connector. → Replace µc-card. 		
E16	Fan	X5	1:2	24V (+- 5%)	 → Check fan, replace as necessary. → Replace power electronics. → Check plug contacts on the power electronics (power card). 		

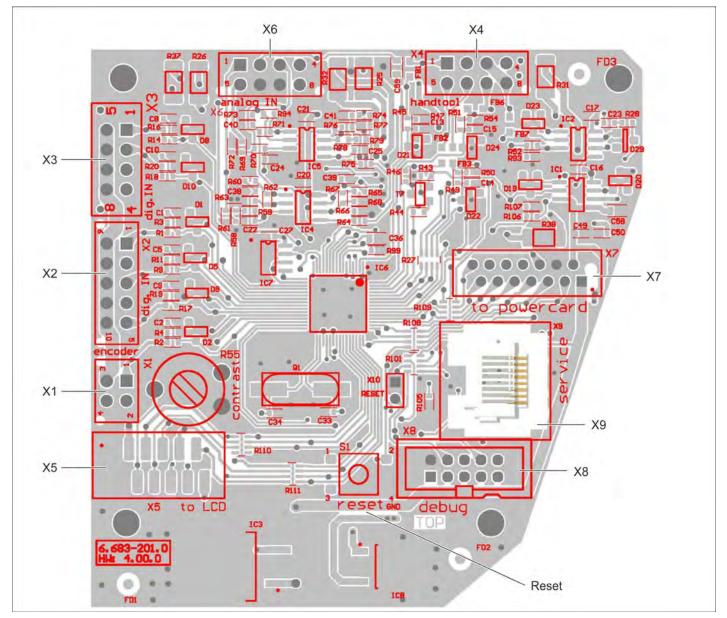
General troubleshooting for steam vacuum cleaners and steamers

Cause	Correction				
Does not start.	→ Check mains / fuse for house connection.				
	➔ Check the mains connection cable for damages.				
	→ Check On/Off switch.				
	→ Check the suction turbine.				
	→ Check / replace circuit board.				
	→ Empty the container (wet vacuuming)				
	→ Check socket / microswitch.				
	→ Check / clean overflow protection electrodes.				
	→ Fusing too low (under 16 amps).				
No suction performance.	→ Accessories dirty.				
	→ Suction container / waste water container full / defective.				
	→ Check the suction turbine.				
	→ Blower filter dirty.				
	→ Dirt filter for fresh water dirty.				
	→ Reed contacts for filling level closed / active.				

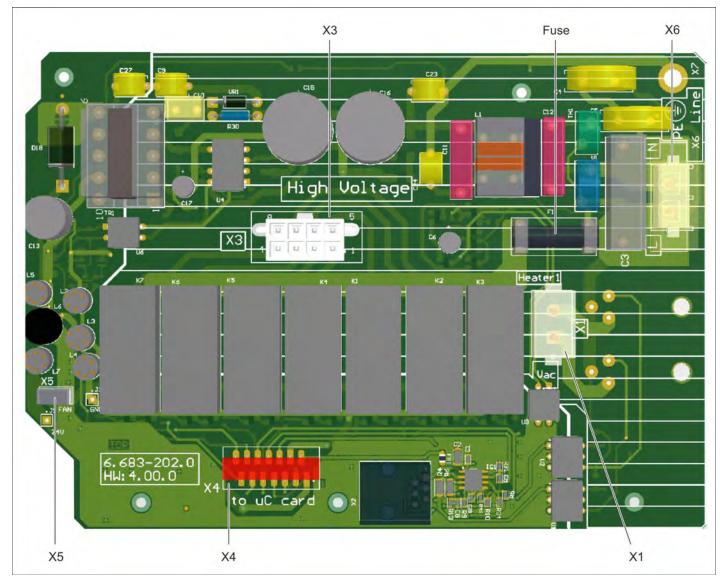
Cause	Correction				
No steaming function.	→ Check the solenoid valve.				
	→ Water shortage				
	→ Check the steam gun.				
	→ Connection between gun-hose-device is bad.				
	→ Check house fuse (overload).				
	→ Steam boiler pipes severely calcified.				
	→ Check the steam boiler.				
	→ Check electronics / check pipes / check connections.				
	→ Check fresh water container for proper seating.				
	→ Selector switch is positioned incorrectly.				
	→ Feed pump for fresh water defective.				
	→ Switching positions muddled (RESET).				

Overview circuit boards

μC-Card



Power Card



Technical Documentation

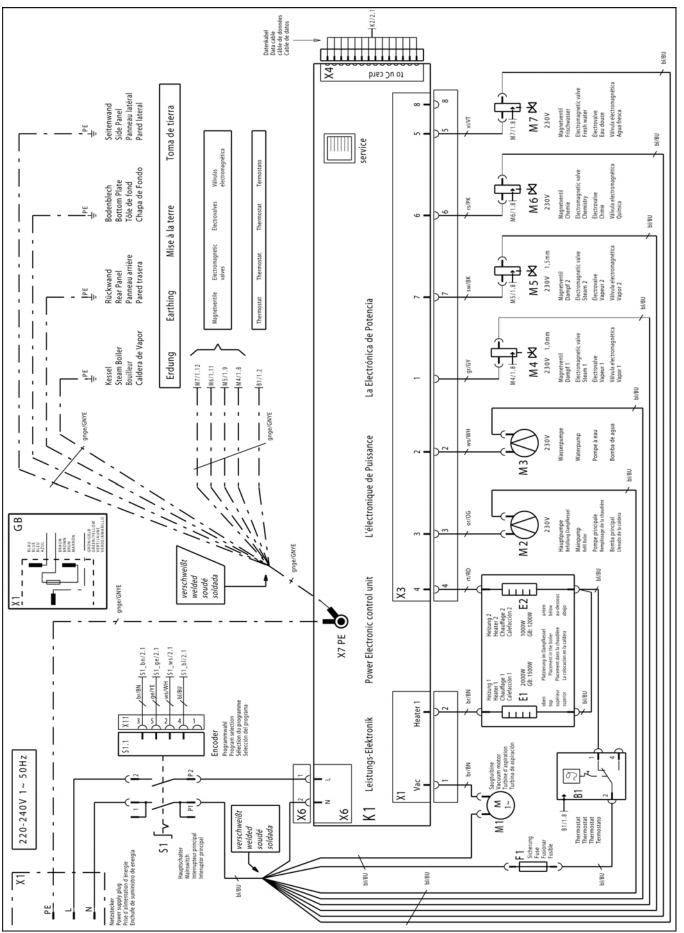
Technical specifications

		SGV 6/5	SGV 6/5 *GB	SGV 8/5	SGV 8/5 *GB	SGV 8/5 *AU
Mains voltage	V	220-240	220-240	220-240	220-240	240
Frequency	Hz	1~ 50	1~ 50	1~ 50	1~ 50	1~ 50
Voltage in the handle	V	5	5	5	5	5
Nominal power of the appliance (total)	W	3400	2900	3400	2900	2400
Nominal power fan	W	1200	1200	1200	1200	1200
Rated input boiler	W	3000	2700	3000	2700	2200
Main pump	W	48	48	48	48	48
Water pump	W	28	28	28	28	28
Steam boiler	I	3.4	3.4	3.4	3.4	3.4
Filling quantity fresh water container	I	5.6	5.6	5.6	5.6	5.6
Filling quantity wastewater container	I	5	5	5	5	5
Filling quantity detergent container	I			2	2	2
Air volume (max.)	l/s	74	74	74	74	74
Negative pressure (max.)	kPa (mbar)	25.4 (254)	25.4 (254)	25.4 (254)	25.4 (254)	25.4 (254)
Working pressure	MPa	0.6	0.6	0.8	0.8	0.8
Steam pressure (max.)	MPa	1.0	1.0	1.2	1.2	1.2
Steam quantity (max.) - consistent	g/min	55	50	75	65	60
Heating time	min	6.5	7.0	7.0	8.0	10.0
Max. operating temperature of hot water	°C	70	70	70	70	70
Max. operating temperature of steam	°C	164	164	173	173	173
Water flow rate	ml/min	550	550	550	550	550
Detergent flow rate	ml/min			550	550	550
Type of protection		IPX4	IPX4	IPX4	IPX4	IPX4
Protective class		I	1	I	I	1
Length x width x height	mm	640 x 495 x 965				
Typical operating weight	kg	39	39	40	40	40
Angle of inclination (max.)	0	10	10	10	10	10
Values determined as per EN 60335-2-	68		I	-1	-1	4
Sound pressure level L _{pA}	dB(A)	67	67	67	67	67
Uncertainty K _{pA}	dB(A)	1	1	1	1	1
Hand-arm vibration value	m/s ²	<2.5	<2.5	<2.5	<2.5	<2.5
Uncertainty K	m/s²	0.2	0.2	0.2	0.2	0.2

Circuit diagram

When working on the device, please always use the current circuit diagram in DISIS.

Performance electronics



Control electronics

